

Installation & Service aspects through time and events

The global political environment is constantly changing. Conflicts between countries and or terror organisations can create a volatile situation within a few hours. Countries or regions which were deemed OK to travel to; could be changed in a matter of days or hours, dependant on the situation and on which we as business partners do not have any control.

In cases where Lantech quoted or confirmed to take care of on-site support (for example, installations, service support, etc.) we have done so based on the health and safety situation at date of quote or confirmation, advised by the Netherlands Foreign Affairs Administration's guidelines. Should this information be incorrect or changed after our quoting/confirmation date, Lantech does preserve the right to refrain from any on-site support as quoted or confirmed in an earlier stage.

The health & safety of our employees is our highest priority. If we cannot guarantee their health & safety we will not send them out. Should this apply to your project, we will have to search for alternative solutions, and we can:

- 1) Request for additional measures, ensuring health & safety to our personnel, from entry until leaving your site and country, which still is subject to Lantech to decide if OK or not OK.
- 2) Train your personnel at (one of) our Lantech-facility('s) in order to take over the agreed on-site support, based on costs.
- 3) Help you in finding a local, third party, which is willing and capable, after training, to take over the agreed on-site support, based on costs.

Should any of the above be not, in consideration/review by Lantech, be appropriate/achievable, Lantech will have the right to cancel the order.